16. OUTSTANDING CONTRIBUTION BY A VOLUNTEER OR A VOLUNTEER GROUP

This award recognises the extraordinary personal and professional achievement and contribution by an individual to The Mackay Region tourism industry.

Important Notes:

- Entry into this category does not require accreditation or certification in order to be eligible.
- Nominations are acceptable from any party except the nominee/s.
- The word limit for this submission is 2500 words (not including CV, letters of recommendation, etc).
- The nominee/nominees' Curriculum Vitae and no more than 3 letters of recommendation may be included.
- The award will be presented at the discretion of the judges, based on the submissions received.
- The provision of this category is specific to the Queensland Tourism Awards and the winner or winners will not go on to become a finalist in the Australian Tourism Awards.
- Achievements or activities referred to within your entry must relate to the qualifying period: 1 July 2017 - 30 June 2018.

Please include a description of no more than 100 words of the entrant/s. This may be used by media, for announcements at the presentation ceremony, in promotional material and/or on website listings.

As this will be edited and compiled by people who have not viewed your submission. Please remember to include your volunteer title and where you are located geographically (if appropriate).

The judges will take into account the following aspects of the contribution when assessing a nomination.

1. **Overview of the Nominee or Nominees**
   Provide a brief overview of the nominee/nominees, highlighting their outstanding attributes and their role in the tourism industry. **(10 points)**

2. **Nomines Personal Service and Examples of Activities**
   Provide examples of the nominee/nominees' volunteer activities and personal service to the industry in their local region and, if relevant, at a statewide and national level.

Tips:
If the nominee/nominees also undertake paid work in the tourism industry, focus on volunteer activities that are over and above their paid employment. The emphasis should be on personal and professional commitment

3. **Benefits to the Industry and Success**
   Provide specific examples of volunteer activities undertaken by the nominee/nominees that have helped advance Queensland's tourism industry. **(20 points)**

Tips:
Examples could include initiatives shown in the area of operations and administration, the consistent delivery of customer service, activities resulting in the improvement of industry standards, participation in industry organisations, representation on tourism boards or campaign committees, mentoring, etc. Consider referring to hours and/or skills contributed.

TOTAL SCORE: _____/50