

# 16. Outstanding Contribution by a Volunteer or Volunteer Group



**Category Descriptor:** This award celebrates the strong, ongoing personal commitment made by an individual or team of volunteers who freely give their time and skill, contributing to the professionalism of our industry and the positive image of tourism in Queensland. **Please note – This is Category 16 for The Mackay Region Tourism Awards but as applications are now through the same portal used for the Queensland Tourism Awards, they refer to this Category as Category 26 – Outstanding Contribution by a Volunteer or Volunteer Group.**

## ***Important Notes:***

- Nominations are acceptable from any party except the nominee/s.
- The word limit for this submission is 2500 words (not including CV, letters of recommendation, etc).
- The nominee/nominees' Curriculum Vitae and no more than 3 letters of recommendation may be included.
- The award will be presented at the discretion of the judges, based on the submissions received.
- Achievements or activities referred to within your entry must relate to the qualifying period: 1 July 2018 - 30 June 2019.

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## 1. OVERVIEW OF THE NOMINEE OR NOMINEES (10 MARKS)

Provide a brief overview of the nominee/nominees, highlighting their outstanding attributes and their role in the tourism industry.

## 2. NOMINEES PERSONAL SERVICE AND EXAMPLES OF ACTIVITIES (20 MARKS)

Provide examples of the nominee/nominees' volunteer activities and personal service to the industry in their local region and, if relevant, at a statewide and national level.

### **TIPS:**

*If the nominee/nominees also undertake paid work in the tourism industry, focus on volunteer activities that are over and above their paid employment. The emphasis should be on personal and professional commitment.*

## 3. BENEFITS TO THE INDUSTRY AND SUCCESS (20 MARKS)

Provide specific examples of volunteer activities undertaken by the nominee/nominees that have helped advance Queensland's tourism industry.

### **TIPS:**

*Examples could include initiatives shown in the area of operations and administration, the consistent delivery of customer service, activities resulting in the improvement of industry standards, participation in industry organisations, representation on tourism boards or campaign committees, mentoring, etc. Consider referring to hours and/or skills contributed.*

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## **SUBMIT YOUR ENTRY:**

**Rules For Entry:** <https://www.mackayregion.com/images/Documents/TourismAwards/Rules-for-Entry.pdf>

**Submission Due:** 30 August 2019

**Submit online:** Log in using the details you created when you registered to nominate

**Questions:** [development@mackayregion.com](mailto:development@mackayregion.com)

**Mackay Tourism Awards Ceremony:** Friday, 27 September 2019. Venue – Mackay Entertainment and Convention Centre